

Installation

- ✓ Know your Wi-Fi network and password
- ✓ Make sure your mobile device is running iOS® 8 or higher or Android™ 4.1 x or higher
- ✓ Make sure you're connecting to a 2.4GHz Wi-Fi network (It can't connect to 5GHz networks)
- 1. Download the "HEISSNER Smart Garden" App from App Store or Google Play.



2. Register an account on your "HEISSNER Smart Garden" App

Step 1: Enter your mobile phone number or email address. Step 2: Enter the verification code and create a password.

- 3. Plug in the power adapter of your Smart Garden Cam and wait about 30 second until you hear a noise and camera is prepared for pairing mode. If you don't hear a noise, reset your camera. How do I reset? => Use the reset button at the end of your camera cable. Press the reset button for (5-7) seconds until the camera starts to reset.
- 4. Connect the Smart Garden Cam to your App
 - STEP 1 Click "+" on the top right corner of the App screen
 - STEP 2 Click in register "Video" on "Security Cam"
 - STEP 3 Make sure, camera is prepared for pairing. Otherwise reset. Confirm with button
 - STEP 4 Make sure your Smart device (phone / tablet) is connected to your WiFi (2.4GHz)
 - Type in your WiFi password and confirm with pressing the button below
 - STEP 5 Scan the QR code on your screen with the camera. (distance 15-20cm) and wait for a noise. Confirm after hearing a noise with button below
 - STEP 6 Connecting started and may take up to 2 minutes. Don't interrupt this procedure.
 - STEP 7 Type in a name to identify your added camera and select a group

Installation is done! Control the Smart Garden Cam with the Smart Garden App

Frequently Asked Questions

Can I share with family and friends?

Yes, you can share your cameras with family and friends who will have access to view the camera and control your bulbs, plugs, and other devices. In the App, press the Profile button and click on the "Home Management" button, and you will be able to give or revoke sharing permissions. In order to share, the other user should already have downloaded the App and registered a new account.

The device appears offline or unreachable?

Make sure your Wi-Fi router is online and in range. Make sure you have the latest App functionality by clicking "Check for firmware update" in your device settings. Router should offer 2.4GHz and 5GHz.

Cannot connect to your Wi-Fi network.

Make sure you entered the correct Wi-Fi password during the Wi-Fi setup. Check whether there are any Internet connection problems. If the Wi-Fi signal is too weak, reset your Wi-Fi router and try again.

How many cameras can I control?

HEISSNER Smart Garden App can control an unlimited amount of devices in an unlimited amount of locations. Your router may have a limit of how many devices can be connected to one router.

Declaration of conformity

Hereby, Heissner GmbH declares that the radio equipment type Z1-22 is in compliance with following Directive: 2014/53/EU, 2011/65/EU, 2014/30/EU, 2014/35/EU

The full text of the EU declaration of Conformity is available at the following address: http://www.heissner.de/service/downloads/Konformitätserklärungen.html

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Maximum transmission power: 10 dBm





If using LAN RJ45 connection: Push attached plug sealing over the connection and tighten the screw to protect the connection against rain water (IP44).





The AC 230V/50Hz power adapter is not water resistant and must be placed indoor or in a dry area! Camera can be used outdoor (IP44) and is operating DC 5V/1A.

A Micro SD card (max. 128GB) can be installed for recording 7days/24hours.

Camera's cable end:

- 1.) Reset Button with cover
- 2.) Connector to power adapter
- 3.) Connector to LAN cable RJ45 (optional)

